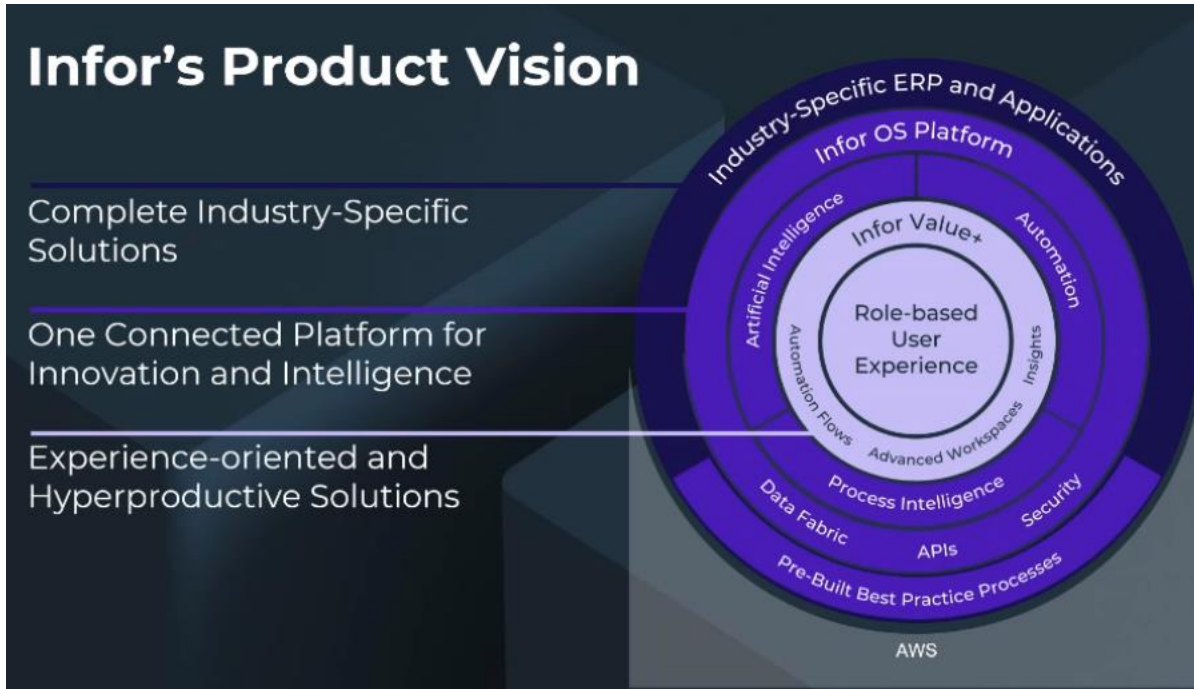


ENABLEMENT AND TRAINING RESOURCE GUIDE

Infor OS Platform



A composable platform for continuous innovation

Infor OS is the unification of industry-leading cloud technologies that create a complete suite built for agility, stability, and a solid foundation for rapid innovation and growth in a true multi-tenant cloud environment.

The platform challenges the need for point-to-point technologies to provide a scalable way of managing your business and is the backbone of every one of Infor's industry specific CloudSuite solutions. Infor OS offers innovative, simplified, and holistic solutions all in one place and extends easily to third-party solutions.

Infor Enterprise Automation

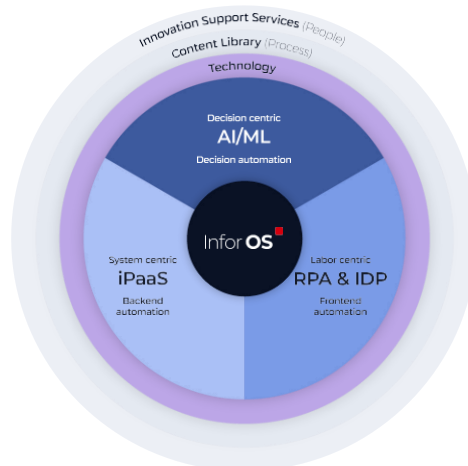


Infor Enterprise Automation

Infor Enterprise Automation offers a unique solution connecting RPA, AI, and iPaaS backend automation into a single platform so that you can seamlessly automate end-to-end processes and minimize human intervention wherever possible. These automated processes can run in the background or directly within the Infor CloudSuite™.

Infor Enterprise Automation offers a unique solution that includes Infor Platform Technology, prebuilt industry content, and a dedicated innovation team to enable continuous value realization throughout your automation journey.

Leverage the experience of Infor’s automation center of excellence to rapidly deploy industry best practice automation flows that deliver ROI in days. Infor’s Innovation Support Services provides you with the automation professionals you need to accelerate your automation journey, focused on delivering business value, to ensure you get the most out of your investment.



Enablement Definitions

FOUNDATION

Audience: Marketing, Sales, Presales, Business Analyst, new to enterprise automation

Refers to the basic or fundamental training provided to equip users with necessary knowledge and skills to have meaningful conversations about the solution. Foundation focuses on building a solid base of understanding and often covers essential concepts, processes, tools, and resources relevant to solution.

BUILD

Audience: Technical Consultant, Functional Consultant, Product/Solution Development

Refers to training that aims to equip individuals with the knowledge, skills, and resources necessary to create or develop a solution to a problem or challenge. This type of training focuses on providing learners with the tools, methodologies, and techniques required to analyze issues, design effective strategies, and implement solutions in various contexts. Enablement training for solution-building may involve elements such as problem-solving techniques, practical hands-on activities, and effective methods to deliver a tactical and/or technical outcome.

TROUBLESHOOT

Audience: Product Support teams

Refers to the process of identifying, diagnosing, and resolving issues with a system, device, or process. When troubleshooting, we're using a systematic approach to resolve any errors or malfunctions.

Enablement Content Guide

The enablement content is color-coded to signify where the content is located. Some content, such as Infor U content, may require a user credentials.

The content may be in YouTube, Infor Developer Portal, Infor U, Infor Documentation.

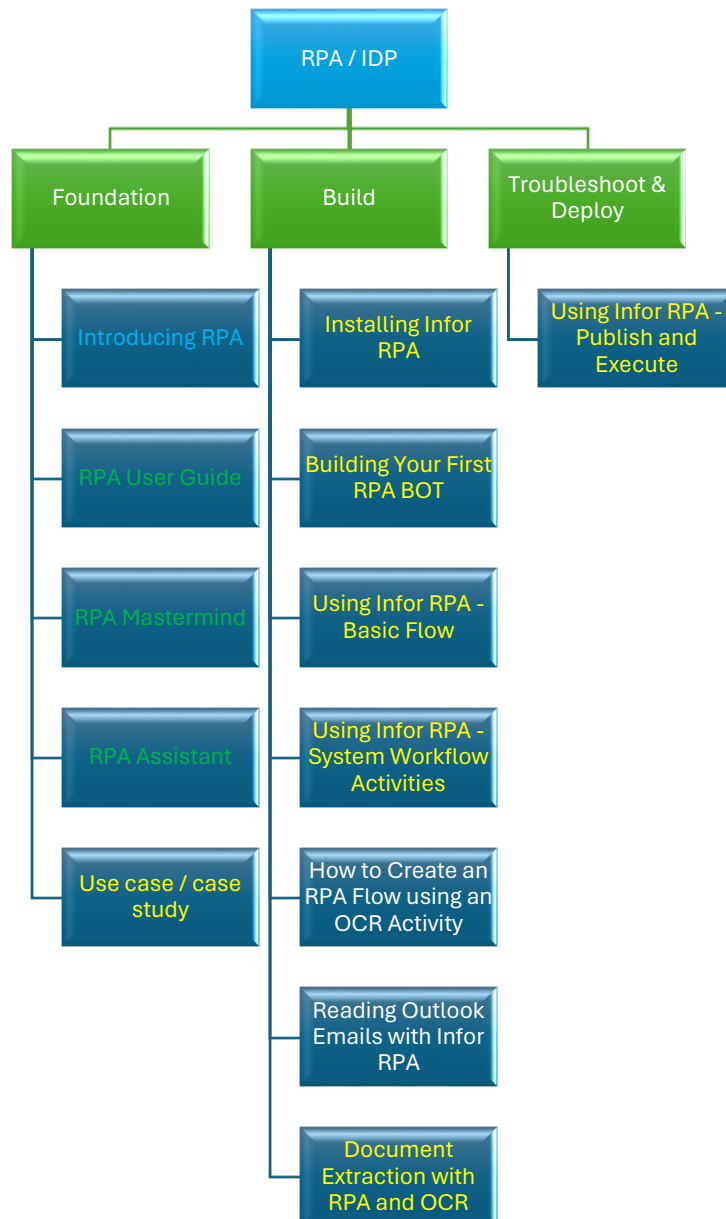
YELLOW TEXT = YouTube

WHITE TEXT = Infor Developer Portal

LIGHT BLUE TEXT = Infor U

GREEN TEXT = Infor Documentation

Robotics Process Automation (RPA)



Backend as a Service (BaaS)

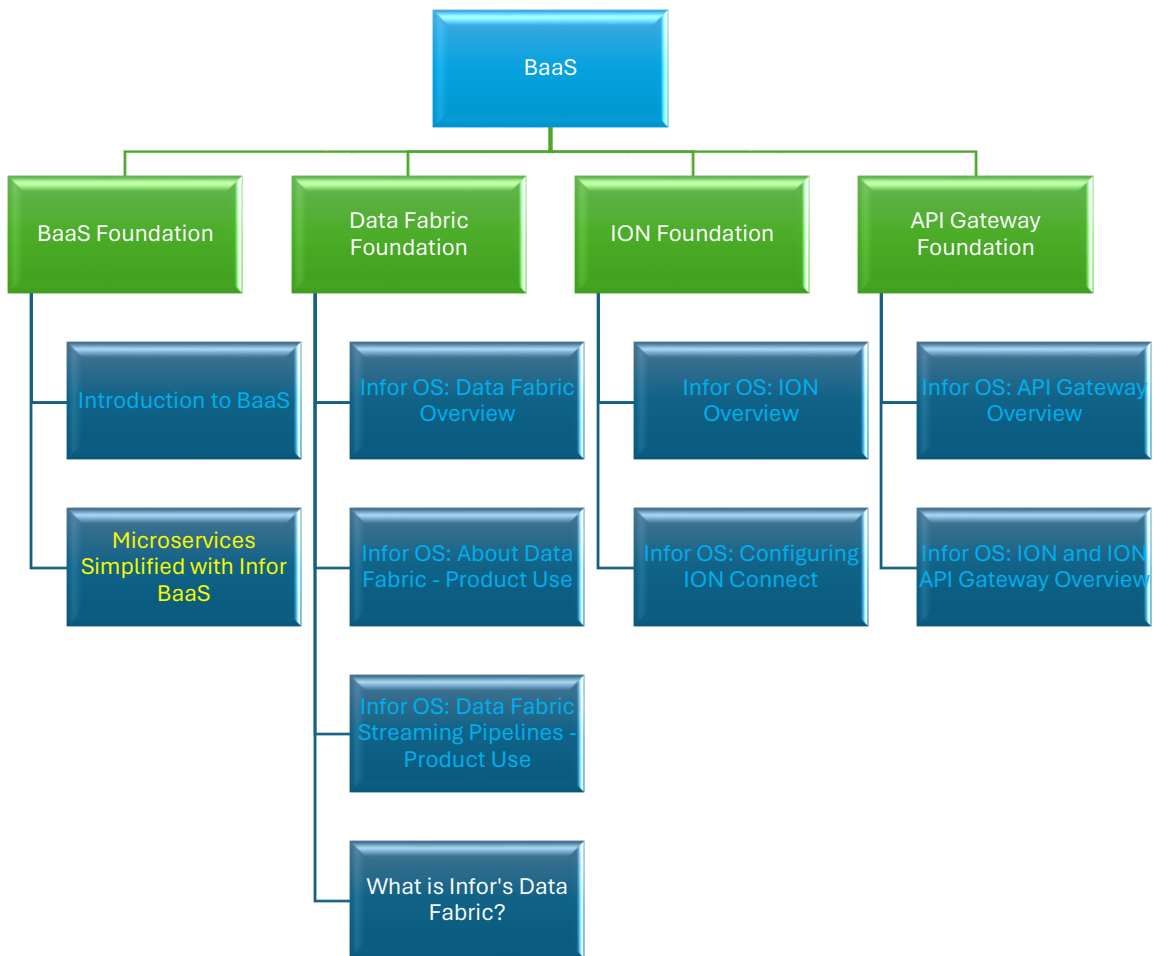
Backend-as-a-Service (BaaS) simplifies the process for customers seeking to define a solution, enable their API economy, and execute code in response to events, all while sparing them the complexities of managing intricate infrastructure, which is often associated with developing microservice applications.

BaaS offers event-driven functions, equipping developers with essential tools such as APIs and SDKs. It boasts a cloud-native, scalable architecture that is both cloud-agnostic and purpose-built, complete with APIs with a managed API lifecycle and backend extensions. This empowers customers to streamline their development process, focus on their solutions, and leverage the power of event-driven functions with ease.

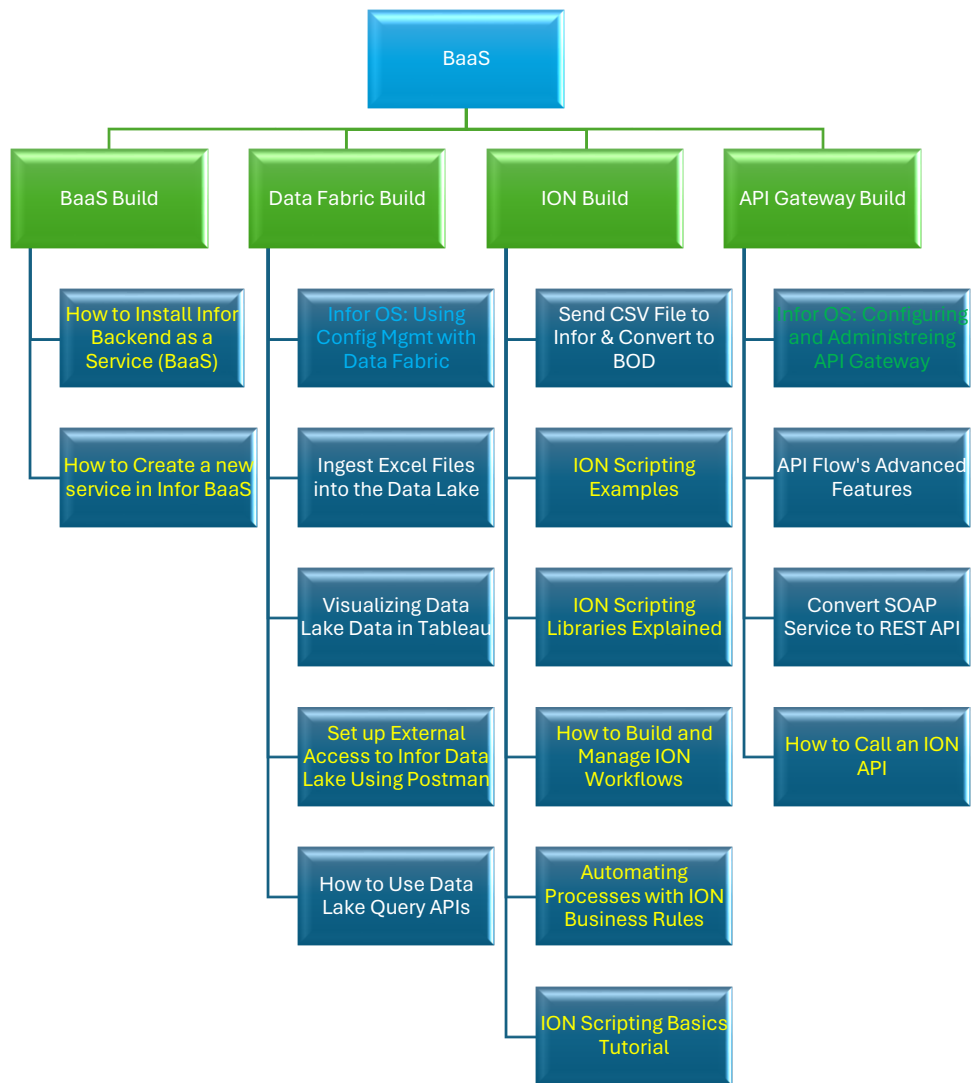
Infor BaaS enables developers to concentrate on crafting intuitive and responsive front-end experiences, confident in the reliability and scalability of the backend infrastructure provided. As a result, businesses can respond more swiftly to market demands, drive innovation, and deliver high-quality applications that meet the evolving needs of their users. Infor BaaS stands as a facilitator for businesses seeking to optimize their application development processes, providing a foundation for agility, scalability, and efficient backend management.

In summary, Infor BaaS simplifies the complexities associated with backend operations, allowing businesses to focus on creating seamless and feature-rich applications without the need for extensive backend infrastructure management.

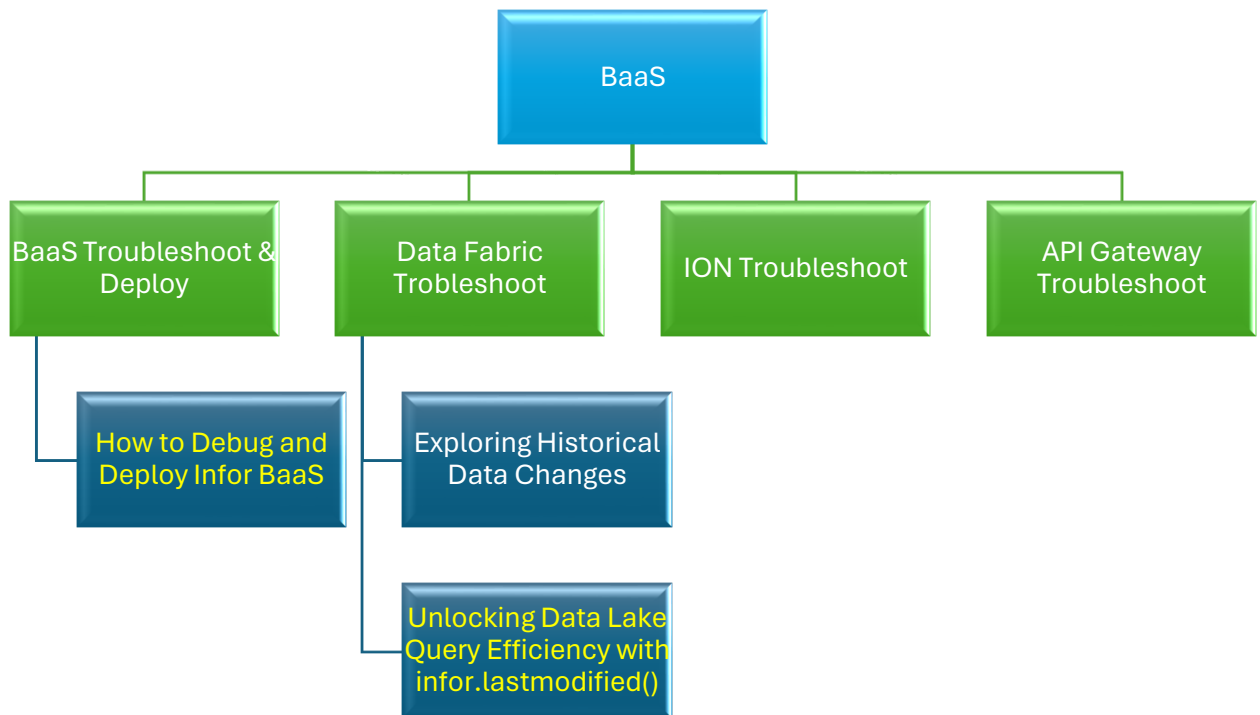
Backend as a Service (BaaS)



Backend as a Service (BaaS)



Backend as a Service (BaaS)

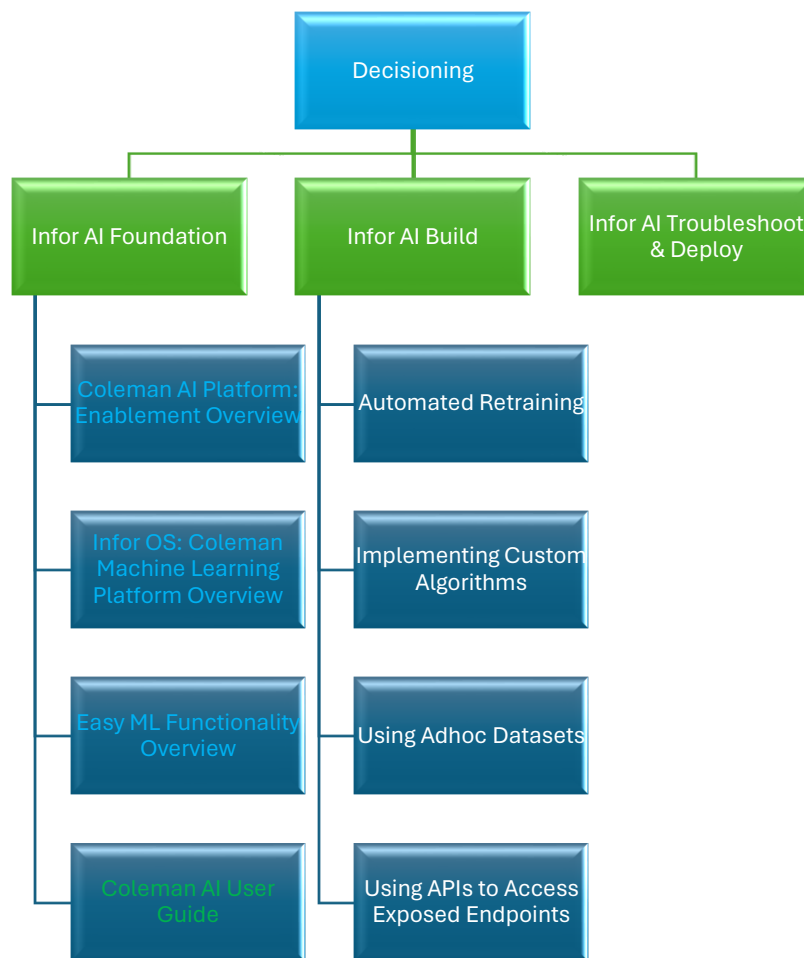


Decisioning with Infor AI

Infor AI is an applied machine learning platform built for both data scientists and business users. The overall goal of Infor AI is to simplify the ML model building process by abstracting data science concepts and providing an intuitive modeler that allows business or data analysts to import, clean, train, and evaluate data sets. By making use of ION, Data Lake, and the API Gateway, Infor AI reduces ML implementation times from a process that takes months or years to a process that takes days or weeks. For organizations that have data science personnel on hand, Infor AI allows for custom algorithms to be defined and scripting to be injected into the data transformation process.

The orchestration of these data platform components, in combination with robust consumption options, provides the necessary tools for solving the complex challenges that arise when looking to operationalize artificial intelligence and applied machine learning. As more and more businesses look to ask more meaningful questions and understand more about the data they produce, these technologies will become necessary staples in everyday business operations. The shared infrastructure and combination of Infor OS technology working together with industry-specific applications gives Infor a unique position to offer an easy-to-use, repeatable machine learning experience across all industries.

Decisioning with Infor AI





About Infor

Infor is a global leader in business cloud software products for companies in industry specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation. [infor.com](https://www.infor.com)

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